

2020 SCANDINAVIA RESERVATION FORM

PERSONAL INFORMATION:

Please list FULL names AS THEY APPEAR IN YOUR PASSPORT and use block letters. A copy of the passport information page must be submitted with your reservation form from each traveler for trips that include air reservations, or as directed by your Specialist.

| | | | |
|---|----------------------|--------------|-----|
| Traveler # 1 | | | |
| First Name: | Middle: | Last: | |
| Date of birth (MM/DD/YYYY): | Passport #: | Sex: | M F |
| Passport issued (Country): | Passport Expiration: | | |
| Traveler # 2 | | | |
| First Name: | Middle: | Last: | |
| Date of birth (MM/DD/YYYY): | Passport #: | Sex: | M F |
| Passport issued (Country): | Passport Expiration: | | |
| Addresses listed must be physical locations. No P.O. Boxes please. | | | |
| ADDRESS: | | | |
| City: | State: | Zip: | |
| Daytime Tel: | Evening Tel: | | |
| Cell: | Email: | | |

Use another form for additional travelers. Adults must sign for minors.

TRAVEL INSURANCE

Travel insurance is highly recommended to protect your travel investment and yourself while you are traveling abroad. The plan is available with and without cancellation coverage – plus emergency medical, evacuation, baggage, 24/7 travel assistance, more. **Please mark below:**

Yes, interested in travel insurance - please send further information ____

No, declining travel insurance ____

If you decline purchasing travel insurance from Borton Overseas, please note that you are responsible for any cancellation penalties that may apply (see page 3).

Please return this completed reservation form by fax, mail, or email via encrypted software. Do not email unencrypted forms.

THE SCANDINAVIA SPECIALIST I AM WORKING WITH IS:

Betina Nicole Amy Lucas other: _____

DISCOUNTS: I AM A MEMBER OF SOFN, NORWAY HOUSE, ASI, DAC OR NAGC – HERE IS MY MEMBERSHIP NUMBER

SofN: _____ ASI: _____
 DAC: _____ Norway House: _____
 NAGC: _____ Discount Code: _____

PAYMENT PROCEDURE AND AUTHORIZATION – Please read our terms and conditions (page three)

I will pay by check (Check payable to Borton Overseas & sent to the address below)

I will pay by Visa Mastercard Discover American Express

I will call with my card information

| | | |
|---|------------------------------------|------|
| Card Number: | | |
| Exp Date: | CVV (3-digit or 4-digit for AMEX): | |
| Name as it appears on the card: | | |
| Billing Address (if different than mailing address) | | |
| Address: | | |
| City: | State: | Zip: |

Cardholder agrees to perform the obligations set forth by the card holder's agreement with issuer.

X _____
 Signature of Cardholder Date

ACCEPTANCE OF TERMS - YOUR SIGNATURE IS REQUIRED BEFORE WE CAN PROCEED

I acknowledge and agree to the Terms & Conditions as outlined by Borton Overseas on page 3 of this document – please initial where indicated on page 3 regarding cancellation policy.

I also understand that the airline tickets and air tours I am purchasing are subject to supplemental price increases that may be imposed after the date of purchase. Post-purchase price increases may be applied due to additional costs imposed by a supplier or government. I acknowledge that I may be charged additional sums by Borton Overseas to offset increased fees, fuel surcharges, taxes, and fluctuations in foreign exchange markets or any combination thereof. I hereby consent to any post-purchase price increases and authorize Borton Overseas to charge my credit card for such additional amounts.

X _____
 Signature of Traveler #1 (mandatory) Date

X _____
 Signature of Traveler #2 (mandatory) Date



620 W. 58th St., Minneapolis MN 55419
 612-822-4640 • 800-843-0602
 Fax 612-822-4755
info@bortonoverseas.com

ADDITIONAL INFORMATION – *FILL IN IF APPLICABLE*

DO YOU HAVE ANY:

Special needs or allergies?

Traveler #1: YES ____ NO ____ Please describe:

Traveler #2: YES ____ NO ____ Please describe:

Dietary restrictions?

Traveler #1: YES ____ NO ____ Please describe:

Traveler #2: YES ____ NO ____ Please describe:

Physical limitations?

Traveler #1: YES ____ NO ____ Please describe:

Traveler #2: YES ____ NO ____ Please describe:

SEATING REQUESTS FOR FLIGHTS:

Seat preference: _____

Seat requests cannot be guaranteed; we'll do our best to accommodate you.

Traveler 1 Frequent flier # (specify airline): _____

Traveler 2 Frequent flier # (specify airline): _____

WOULD YOU LIKE TO SIGN UP FOR OUR QUARTERLY E-NEWSLETTER AND DISCOUNT OFFERS?

YES NO

ACCOMMODATIONS – ALL ACCOMMODATIONS ARE NON-SMOKING:

Twin Beds _____ (2 beds in one room)

Double bed _____ (Queen/King are not usual, but may be available)

Triple _____ (the extra bed is a roll-away or pullout couch.)

Bed types cannot be guaranteed; we'll do our best to accommodate you.

CAR RENTAL – ONLY APPLICABLE IF YOU ARE RENTING A CAR:

Name of main driver: _____

Driver's License number and state: _____

PHONE NUMBER WHILE TRAVELLING – IF AVAILABLE:

Some vendors may ask for this information should there be any last-minute changes with your tours, etc.

WHERE DID YOU FIRST LEARN ABOUT BORTON OVERSEAS? WE REALLY WANT TO KNOW!

- Referred by friend _____
- Travel Agent _____
- Have used services before _____
- Brochure _____
- Internet _____
- Other _____

2020 SCANDINAVIA TERMS AND CONDITIONS

Please read completely and retain a copy of all pages of this form for your records.

INDEPENDENT TOUR PLANNING SERVICES For clients who would like to design their own itinerary (CUSTOM travel arrangements, i.e. detailed trip planning that involves products, services and areas outside our website content), we request a non-refundable deposit of \$200 (per booking) before we can get started. This fee will be applied to the booking at time of final payment. Requests must be submitted in writing before any quote will be provided.

PRICES *Package prices are based on exchange rates at the time of booking and are subject to change without notice.* Package prices are based on guaranteed, advanced bookings at Borton Overseas' contract rate with each supplier (i.e. hotels); seasonal and occupancy variations may occur. Borton Overseas is not responsible for any such price variance. The quoted cost represents a complete package price and an itemization of individual components cost will not be rendered. The right is reserved to substitute hotel property and location when necessary due to availability, from those described on the website or in the quoted itinerary.

BOOKING OF TRAVEL ARRANGEMENTS A reservation form must be completed, signed, and returned to your Scandinavia Specialist before any bookings can be made. The reservation form must be signed by all travelers 18 years and older. Parents/Guardians must sign for minor travelers. Reservations for minors traveling alone are not accepted.

PACKAGE PRICE INCLUDES When specified, Transatlantic airfare from the east coast (airfares are available from many US cities – please inquire when booking), accommodations with private bath or shower unless specified, hotel taxes, service charges and transportation as described in the itinerary, meals as specified (B=Breakfast, L=Lunch, LP=Lunch pack, D=Dinner). Inquire as to more specific tour inclusions with your Borton Overseas Scandinavia Specialist.

NOT INCLUDED Air transportation unless specified, passport fees, any visa fees, all items of personal nature including laundry, wine, liquor, room service, beverages, meals not specified in itinerary, or items not included in the tour, local transfers to/from hotels unless specified, luggage handling (except at hotels on escorted tours), tips for drivers, guides and hotel staff. Clients are responsible for any charges required due to voluntary itinerary changes.

DEPOSITS AND PAYMENT An initial deposit may be required at time services are requested. Otherwise, a deposit of 50% of the tour cost is required to confirm your booking. If reservations are made within 60 days of departure, the entire amount must be submitted when travel arrangements are confirmed. Some services may not be available with less than 30 days advance booking. A rush fee may be applied to bookings within 60 days.

CHANGES & CANCELLATIONS All cancellations must be received in writing. A \$25 fee will be assessed for each change made once services are confirmed. Full refund, less a per person penalty of 10% of the total package price, will be made if cancellation is received in writing no later than 60 days prior to departure from origin city. Cancellation notice received less than 60 days prior to departure from origin city will be assessed the following fees: 59-30 days: 25% of tour cost per person, 29-7 days: 50% of tour cost per person, 6-0 days: no refund of tour cost. Changes made less than 30 days prior to departure will be assessed the \$25 change fee plus the \$30 rush fee and an express mail charge. Clients will be responsible for any charges required due to voluntary deviations at the request of the traveler.

Airline tickets and some suppliers have their own cancellation and change penalties; all of the above fees are in addition to any airline enforced cancellation fees or other unrecoverable fees from suppliers. No refund can be made for any tour accommodation, services or feature that the traveler does not utilize or voluntarily changes; if you cancel while tour is in progress, there will be no refund for unused portions.

Please initial that you have read and agree to the cancellation and change policies:

Traveler #1 _____ Traveler #2 _____

TRAVEL INSURANCE Borton Overseas highly recommends travel insurance to protect you against loss due to cancellation, illness or accident. As this is an important component of your trip, an optional travel protection plan with Traveler is available and will be in addition to your initial deposit. This policy includes cancellation/trip interruption, medical, baggage and other features. Please contact Borton Overseas or your travel agent for further details, or visit our website for more information.

PASSPORTS/VISAS/TRAVEL DOCUMENTATION Entry Requirements for US Citizens vary by country; non-US Citizens should consult the appropriate consulates for information on passport validity, visas, and other necessary requirements for the countries to be visited on your trip. *It is the clients' sole responsibility to verify travel documentation is correct and up-to-date.* **For up-to-date entry requirement information for all travelers, please visit website: <http://travel.state.gov>**

TRIP DOCUMENTS Travel documents will be sent out approximately 3 weeks prior to departure from the US. Normal delivery will be US mail; if requesting express mail charges will be an additional \$15. Travel documents will not be sent out until this signed reservation form has been received by Borton Overseas, and trip is paid in full. Replacement documents are subject to a minimum \$50 re-issuance fee.

BAGGAGE Please consult your Borton Overseas Scandinavia Specialist, travel agent or your airline for specific airline baggage restrictions on international flights.

E-NEWSLETTER SIGNUP By checking yes you agree to receive Borton Overseas' quarterly E-Newsletter and other special offers throughout the year. You can choose to un-subscribe at any time. Your personal information will not be sold or distributed.

FREQUENT FLIER NUMBERS If applicable, frequent flier numbers must be supplied to us along with your reservation. Passengers are responsible for reconfirming their number with the airline upon check-in for flights. Therefore, passengers should retain the passenger receipt of their ticket, plus all boarding passes for flown segments, in the event they do not receive mileage credit from the airline. Please contact the appropriate airline for current rules and restrictions.

RESPONSIBILITY & RELEASE OF LIABILITY Borton Overseas acts only as agent for the contractors providing transportation, accommodations or other services. All tickets and vouchers are issued subject to any and all terms and conditions under which transportation, accommodations and other services are offered or provided and constitute the sole contract between the supplier and the tour member. Borton Overseas shall not be responsible in any way for loss, injury or damage arising from an Act of God, Acts of Governments or de facto authority, war, civil unrest, any kind of hostilities, strikes, theft, sickness, quarantine, immigrations or customs regulations, hijacking, acts of terrorism, breakdown, delay, cancellation, error, omissions or any other cause beyond our control. Borton Overseas reserves the right, without any advanced notice, to make changes or cancellations, in part or in whole, as circumstances dictate; this may include changes in lodges/hotels/camps and in the itinerary. Borton Overseas is released of liability for consequences of the personal activities of any passenger, who, as a consenting adult, is deemed personally responsible for decisions concerning conditions of health, safety, fitness for any activity in which the passenger participates. Borton Overseas is not responsible for omissions in prices and programs.

Any deposit for a package offered by Borton Overseas shows acceptance and acknowledgement of prices, exclusions, conditions and responsibilities as stated above and releases Borton Overseas and all of its agents and representatives from any and all liability, actions, causes of actions, suits, debts, demands that you may have in connections with your participation in a Borton Overseas trip or activity.

ACCEPTANCE OF TERMS

Signature on page 1 of this document acknowledges acceptance of Borton Overseas terms and conditions as outlined on this page.



620 W. 58th St. • Minneapolis MN 55419
612-822-4640 • 800-843-0602 • Fax 612-822-4755
www.bortonoverseas.com • info@bortonoverseas.com